

QUALITY MANUAL

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4 Our quality policy

Following the introduction of the internal and external context analysis and the identification of the stakeholders' needs with the risk and opportunity assessment required by ISO 9001:2015, Olimac has introduced the new approach in the Quality System management requiring the participation and involvement of the company personnel.

The analysis of the context, the determination of the needs of the stakeholders and the identification of the actions needed to face the risks and seize the opportunities, has allowed to identify the strategic corporate objectives that are linked to Olimac's historical ones and that are listed below:

- Researching technological innovations applied to the design and realisation of a final product able to be leader in its field.
- Realising the product using internal resources consisting of highly qualified personnel and stateof-the-art equipment.
- Ensuring an organised and adequate working environment in order to guarantee safety of personnel and quality of products.
- 4. Optimising all processing cycles in order to increase productivity and lower costs.
- Consolidating the volume of the Company's activity at international level by searching for new markets.
- 6. Ensuring the fulfilment of the requirements expressed by the customer, besides those implicit and binding, with a continuous improvement of the effectiveness of the quality management system monitored through the measurement of significant parameters.
- 7. Guaranteeing a Quality Management System consistent with the regulations in force at Quality level.

The Analysis of risks and opportunities and the adequacy of the Quality Policy are reviewed on annual basis, when the Management Review is done, and may be updated in relation to organisational and process changes, or strategic choices or changes in the context.